

# Image Armor

## TERMS AND CONDITIONS

This agreement is effective anytime a "Party" uses Image Armor. Any "Party" include Customers or End Users that utilize Image Armor.

### **Re-Sale of Image Armor Products**

Only an authorized Image Armor representative has been afforded the rights to sell the Image armor brand, and under no circumstances are customer's to resell any Image Armor products once purchased. If customers are found to be engaged in this activity, a review of their account will commence, with a possibility of cessation of account rights and proceedings to claim any lost revenue made by the illegal activity will commence.

### **Return Policy**

DTG Apparel Online strives to deliver your online order accurately and in the fastest possible time. We do understand that there may be some instances where you may want to return items.

Items may be returned to DTG Apparel within 14 days of product receipt, at your expense, so that the item/s may be assessed.

Before processing a return, please email [sales@dtgapparel.com.au](mailto:sales@dtgapparel.com.au) outlining why you wish to return your product (from the options below) so we can assist you with the most efficient method to process your return.

Offer excludes postage and handling on change of mind goods.

- A – Wrong Product Ordered
- B – Faulty Product (give details)
- C – Product not as ordered (provide details)
- D – Dissatisfied with product
- E – Other (give details)

To return an item, the product MUST be in original condition with all labels attached and in correct original condition packaging and returned within 14 days of purchase. Please ensure that bottled products are still sealed.

The original postage charge cannot be refunded, unless your order contains incorrect or damaged products.

Refunds will be paid back onto the purchaser's original credit card or their original method of payment. Exchanges need to be made in the form of a new online product sale.

### **Customer**

Customer assumes all responsibilities of the above agreement to the Terms and Conditions. By placing an order, Customer assumes all responsibility and liability in using Image Armor products.

Thank you for your business.